



# JOB WORKFLOW APP

GeoPal Solutions provides cloud and mobile app software to replace paper job sheets with mobile workflow forms and improve speed and accuracy of field data capture.

Organisations using GeoPal increase workforce productivity by at least 20%, eliminate paper, reduce admin costs by 50% and improve cash flow. GeoPal is integrated with TomTom Telematics to combine vehicle tracking and navigation with job workflow management.

GeoPal and TomTom Telematics integrated solution offers a web-based app for supervisors and mobile and sat nav apps for workers.



# MOBILE WORKFORCE MANAGEMENT



SUPERVISORS: CLOUD-BASED APP

Create new jobs using simple forms

Assign job by dragging and dropping to closest worker (by time)

Dispatch or reassign jobs

View job status

View worker location in real time

Create reports

Export information to external systems FINANCE eg Sage or Quickpay CRM eg SalesForce, Microsoft ERP eg SAP, Microsoft

### WORKERS: SMARTPHONE APP

Receive new job notification

View job location and full service history

Follow job process

Capture job report details including mileage, meter readings, serial numbers, photos, electronic signature

### WORKERS: SAT NAV

Accept job and automatically send ETA message to customer

Navigate to job location

# HOW DOES IT WORK?



#### **BENEFITS**

- Increase productivity by at least 20% through improving job scheduling
- Reduce admin costs up to 50% by eliminating paperwork
- Grow revenue 17% by enabling field quotations and lead capture
- Reduce invoice disputes by 80% and improve cash flow
- Improve customer satisfaction by 60% with real-time job updates

Businesses using GeoPal's Workforce Mobility Solution for TomTom Telematics have improved processes related to electronic Proof of Delivery, vehicle inspection check as well as job dispatch.

#### **PROOF OF DELIVERY**

The most usual way to obtain proof of delivery is by capturing customer signature. The GeoPal mobile app enables this to be captured electronically. Alternatively, the driver can take a photo of the delivered items. Some other methods the GeoPal app enables are:

- GPS coordinates capture
- Pallet barcode scan
- Signed paper delivery docket scan

### **VEHICLE INSPECTION CHECKS**

GeoPal's mobile forms are used for VOSA approved vehicle inspections. Templates are available in the GeoPal form library for different vehicle types. This completely eliminates paper inspection forms. Results are stored on the cloud indefinitely and major defects can trigger an automatic email to the garage to prepare the mechanics, guaranteeing that parts are available.

#### **WHY GEOPAL SOLUTIONS?**

- Unlimited number of mobile forms
- Multiple data formats including photos, text, sketch, barcode scan, signature, RFID, NFC
- Quick and easy to implement
- Drag and drop interface
- Library of form templates easy to customise, no coding needed
- Real time reports time stamped and GPS coded
- Information automatically sent to cloud via Wi-Fi or data network
- Integrates with CRM, ERP and finance systems

### **GEOPAL CUSTOMERS**

GeoPal has customers from UK, Ireland and USA across a range of sectors including facilities management, field services, transport & logistics, engineering & utilities, local authorities & BIDS and healthcare. These include:

Axis Security Bourne Leisure Brakes Clearhill Retail Entertainment DublinTown Dyno-Rod Ericsson Heart of London London Borough of Islington MID UK Recycling Morisson Utility Services NHS North East Ambulance Service Savills – Property Management Swiftclean Times Square Alliance Virgin Pure

## 17%

increase in revenue with field quotations and lead capture Dyno-Rod

## **50%**

reduction in admin costs by eliminating field paperwork DublinTown

## 20%

increase in jobs completed with better job scheduling Morrison Utility Services

### ALSO AVAILABLE FROM GEOPAL

- Order change capture
- Proof of attendance
- Asset management
- Lone worker safety
- Proactive field service (IoT)

www.geopalsolutions.com